

Thank you for purchasing a Pacific Portable Buildings unit!

Pacific Portable Building – Building warranty

The following warranty applies to all portable buildings purchased after 1 April 2022 for commercial use.

Your new portable building unit comes with the following warranties:

1-year defects liability warranty – Pacific Portable Buildings will at its own expense, remedy all defects in and to the portable building which arise out of defective workmanship, or materials, or defective mechanical services which are notified within one year of the date of delivery. Pacific Portable Buildings will remedy such defects as soon as practicable after receipt of written notice.

5-year structural warranty – covering the structural steel of the building, including columns, side runners, floor joists, roof beams

The conditions listed below apply and are applicable to all warranties:

1. the Customer shall notify the Supplier as soon as they become aware of any defect;
2. the warranty shall not cover any defect which may be caused or partly caused by or arise through:
 - 2.1. misuse or damage caused by the Customer;
 - 2.2. failure on the part of the Customer to properly maintain any Goods; or
 - 2.3. failure on the part of the Customer to follow any instructions or guidelines provided by the Supplier, including the maintenance recommendations below, or
 - 2.4. any use of any Goods otherwise than for any application specified on a quote or order form; or
 - 2.5. the continued use of any Goods after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or
 - 2.6. the storage or use of caustic materials (including but not limited to acids, fertilisers or hazardous chemicals. Be careful when fertilising nearby lawns or gardens); or
 - 2.7. Fair wear and tear, any accident or act of God (including weather events). Please make sure your portable building is listed with your insurance provider
 - 2.8. cosmetic conditions from stone chips or scratches in the paint
 - 2.9. relocation of the Goods by the Customer or a third party
 - 2.10. modification of the Goods by the Customer or a third party
 - 2.11. Goods located in corrosive environments
3. The warranty shall cease, and the Supplier shall thereafter in no circumstances be liable under the terms of the warranty if the Goods are repaired, altered or overhauled without the Supplier's consent, except in the case of an emergency where the Customer is unable to reach the Supplier.
4. In respect of all claims, the Supplier shall not be liable to compensate the Customer for any delay in either replacing or remedying the Goods or improperly assessing the Customer's claim.
5. Your portable building must be raised above ground level (of natural earth substrate) by at least 70mm

Electrical Installation

The portable building also comes with a 4-year Warrant of Electrical fitness – in accordance with regulations 78(2) and 78(5) of the Electricity (Safety Regulations 2010)

Additional Goods not manufactured by Pacific Portable Buildings

For Goods not manufactured by the Supplier, the warranty shall be the current warranty provided by the manufacturer of the Goods. This includes internal fittings which we source on your behalf (for example kitchenettes, cabinetry, bathrooms or other furnishings) and heating or cooling units. The Supplier shall not be bound by nor be responsible for any term, condition, representation or warranty other than that which is given by the manufacturer of the Goods. Where the Supplier is required to perform labour associated with the replacement or repair of defective Goods under the manufacturer's warranty, the labour performed shall be charged at the Supplier's hourly rate.

Maintenance & Service Requirements

It's important to follow the portable building maintenance plan to ensure you meet warranty requirements and your building is in top working order. Please see the attached Maintenance recommendations checklist for your building.

Should you have any questions at all about the warranty, our team would be happy to assist with any questions you may have. Email to info@pacificportables.co.nz

Event Base Ltd trading as Pacific Portable Buildings.